Investor Presentation

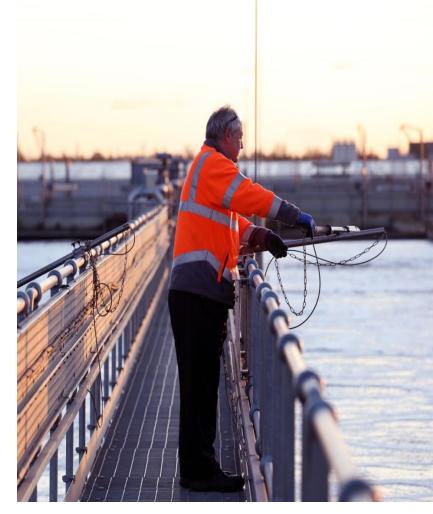
Peter Simpson

Chief Executive Officer, Chief Financial Officer, **Anglian Water**

Steve Buck

Anglian Water

5 December 2019











Before we get started



Disclaimer

For the purposes of the following disclaimer, references to this "document" shall mean this presentation pack and shall be deemed to include references to the related speeches made by or to be made by the presenters, any questions and answers in relation thereto and any other related verbal or written communications.

Any forward-looking statements made in this document represent management's judgment as to what may occur in the future. However, the group's actual results for the current and future fiscal periods and corporate developments will depend on a number of economic, competitive and other factors including some which will be outside the control of the group.

Such factors could cause the group's actual results for current and future periods to differ materially from those expressed in any forward-looking statements made in this document. Unless otherwise required by applicable law, accounting standard or regulation, we do not undertake any obligation to update or revise any forward-looking statements, whether as a result of new information, future developments or otherwise.

Our leading performance

Rated number one

water company for service delivery 2018/19 by Ofwat

Number one in SIM

for customer service across the 2015-2020 business plan with forecast for

£17m + reward

Best ever year for renewable energy

with projected 120 **GWh CHP output**

On track to meet

reduction in capital carbon



Record-breaking performance

on pollution, leakage and supply interruptions





One of only companies to reach new **Drinking Water Inspectorate** quality standard

Top spot in Consumer Council for Water customer services rankings



External recognition





2019 BEST PLACES TO WORK

EMPLOYEES' CHOICE



The Bupa Health and Wellbeing Award

Winner: Anglian Water





EMPLOYER RECOGNITION SCHEME

GOLD AWARD







Enshrining our purpose

Changing our Articles of Association

- Legal requirement to consider impact on communities and the environment in all decisions made
- The Board will adopt a statement of responsible business principles
- Annual reporting against key environmental, social and ethical metrics
- Developing Responsible Business PAS with BSI
- Creating **social contract** with our customers







We are the first water company to make such a fundamental change.

Half-year highlights

Bigger than the O2: giant greenhouses to grow 20 tonnes of tomatoes a day

Low-carbon structures fed by water treatment plants can grow 10%



Anglian Water signs up to major circular economy initiative



Signed partnership contract for UK's largest subsidy-free solar programme



MyAccount app launched on **Google Play and Apple App Store**



AM6 infrastructure investment programme nearing conclusion



International collaboration through **Leading Coalition**



Refreshed brand setting us up for AMP7



Key AMP7 messages reinforced through representations and engagement with Ofwat



3-day Innovate East event attracted 1,800 delegates

Planning for the future: AMP7

Over 500,000

customer interactions
have co-created our
plan – 10 times more
than the last





Bills falling by c. 1.1% during AMP7

More than 66% of customers preferred our amended plan compared to Ofwat's Draft Determination



WINEP

Anglian Venture Holdings delivering profit and cash expectations





- EBITDA £5m
- Strong operational performance at Celtic Anglian Water
- Continued progress with operational synergies at Wave







Financial Performance

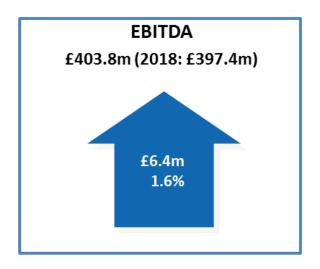
Steve Buck Chief Financial Officer

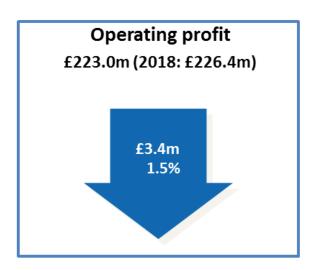


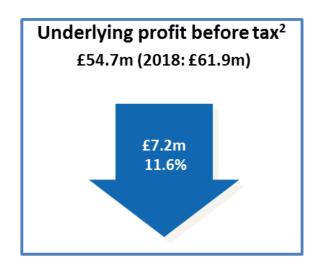


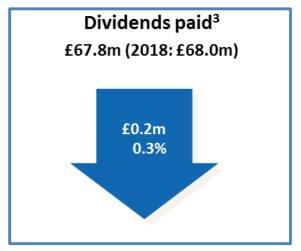


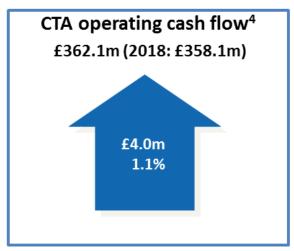
Anglian Water financial highlights

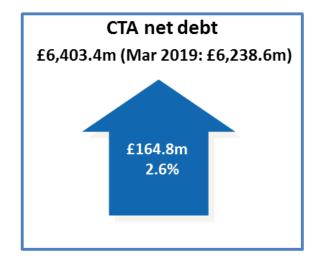












¹ The comparatives have been restated for the impact of IFRS 15 on accounting for grants and contributions.

² Excludes loss on derivatives of £171.3m (2018: gain of £56.3m).

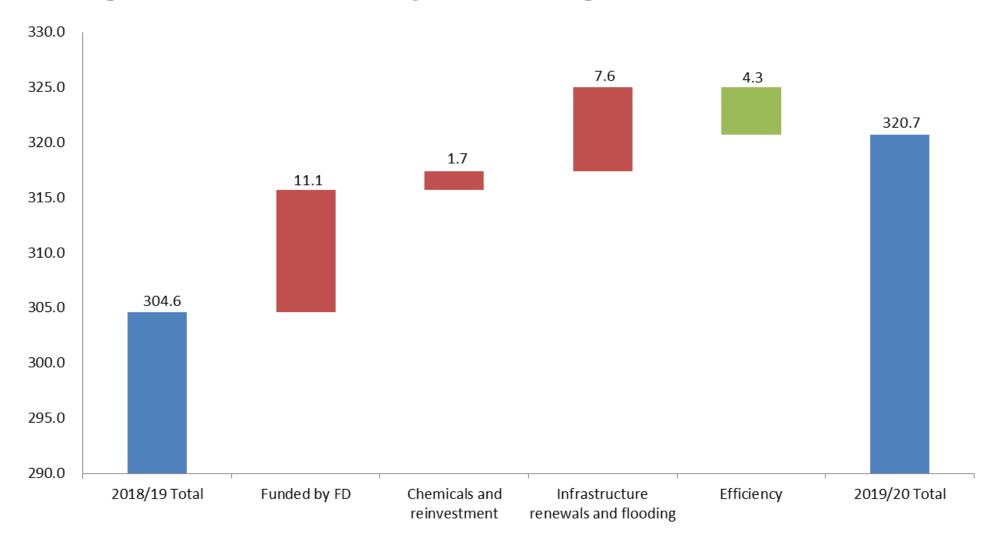
³ Dividends available to the ultimate shareholders.

⁴ Shown on a CTA basis before tax of £40.3m (2018: £nil).

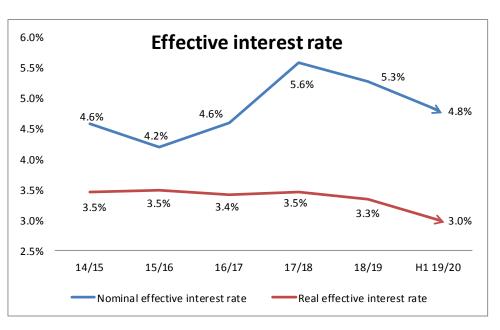
Anglian Water underlying profit before tax

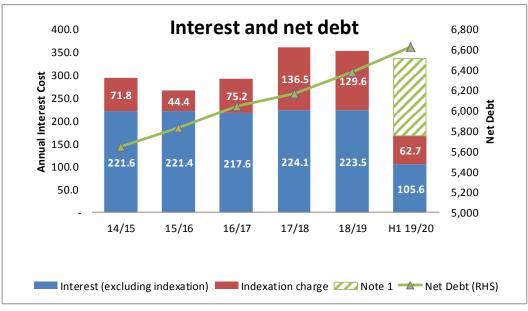
| £61.9m | September 2018 |
|---------|--|
| | |
| £21.4m | Revenue inflation |
| | |
| £1.0m | Consumption and growth |
| | |
| £(7.6m) | Infrastructure renewals and flooding |
| | |
| £(8.4m) | Opex inflation and other costs |
| | |
| £(9.8m) | Depreciation due to increase in assets |
| | |
| £(3.8m) | Finance costs due to increase in debt |
| | |
| £54.7m | September 2019 |

Anglian Water operating costs



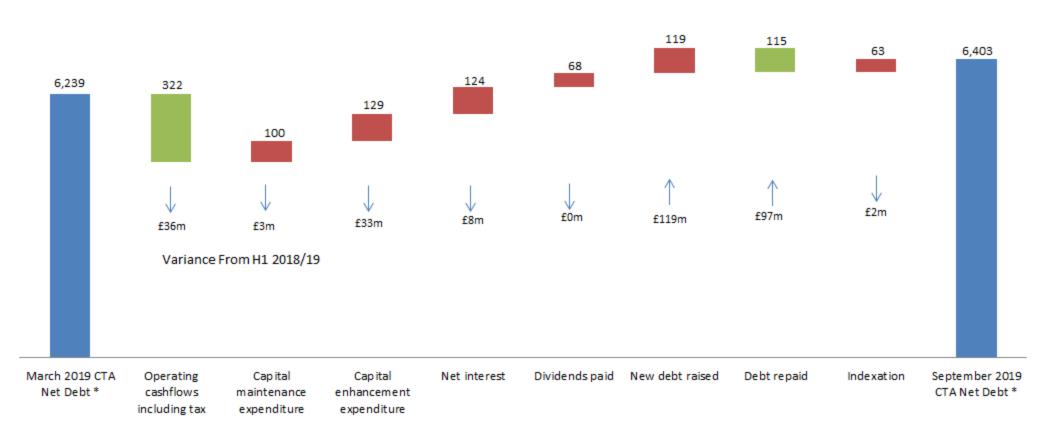
Anglian Water interest





Note 1: Annualised interest based on current H1

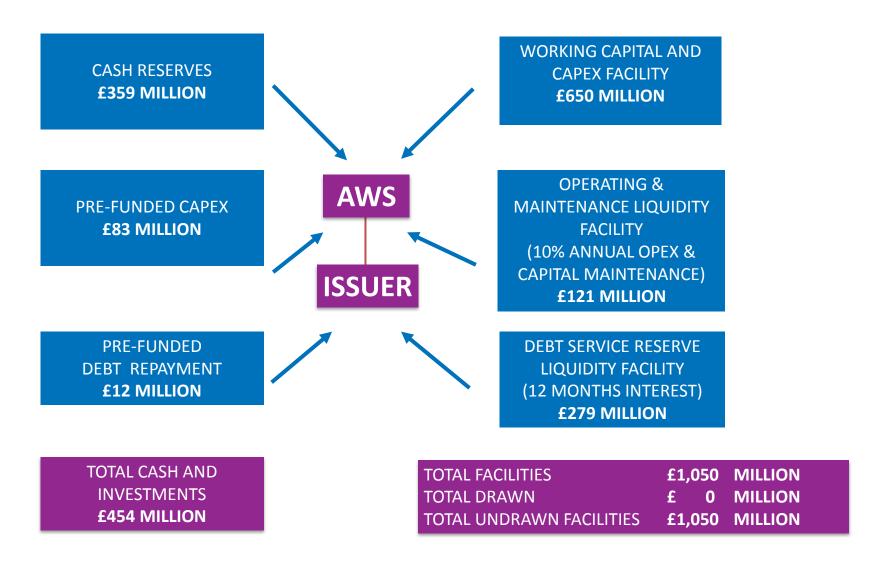
Anglian Water net debt 1



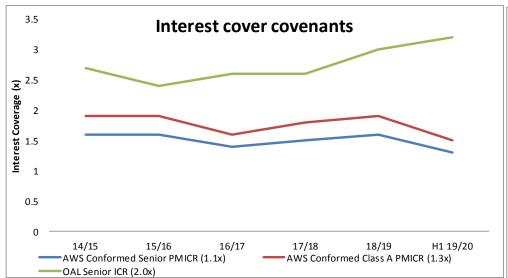
^{1.} CTA cash flows are on a different basis to those presented in the financial statements

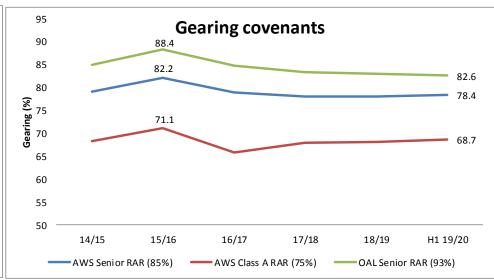
^{*} CTA cash balances at March 2019 - £551.4m; at September 2019 - £454.0m

Anglian Water liquidity



Anglian Water key financial ratios





Note: These ratios are calculated based on cash interest. There is more interest paid in the first half of the year and therefore the September ratios are lower than for the full year.

RAR = Regulated asset ratio

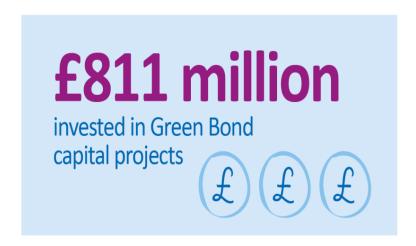
ICR = Interest cover ratio

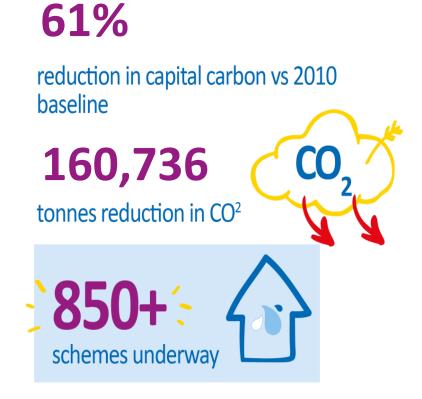
PMICR = Post-maintenance interest cover ratio

Sustainable financing

Bonds funding major capital initiatives







All of our capital spend is subject to our governance requirements and meets Green Bond principles

Sustainability benchmarks

| | Target | Measure | Actual Sept 2019 | Benchmark March 2020 |
|--------------------|---------------------------------|--|---------------------|-------------------------|
| (CO ₂) | Capital carbon | % reduction on 2010 baseline | 59% | 60% |
| | Water consumption | Three-year average litres per capita per day | 135 | 136 |
| + | Water leakage | Megalitres per day | 183 | 184 |
| Ÿ. | Pollution incidents | Incidents per 10,000km of sewer | YTD 17 ¹ | 29 |
| | Supporting vulnerable customers | % of customers on priority register | 1.3% | 1.4% |

£600m of AWS RCF facilities and the £250m Osprey facility are linked to Anglian Water's Sustainability Benchmarks for AMP7

Summary

- Delivered leading performance in first four years of AMP6.
- Focus on ensuring last year of AMP6 is another strong performance.
- Continue to work with Ofwat to ensure the right plan for our region.
- Ensure we are prepared for AMP7 with specific focus on year one.

Any questions?

Appendices







Index of Appendices

- 1. **Anglian Water** Reconciliation of CTA operating cash flow
- **Anglian Water** Reconciliation of CTA net debt
- Anglian Water Reconciliation of underlying profit before tax 3.
- Anglian Water Summary of new loans and repayments 4.
- **Anglian Water** Debt maturity profile 5.
- 6. **Anglian Water** Derivatives mark to market valuation
- **Osprey Acquisitions** 7. Income statement
- 8. Osprey Acquisitions Revenue segmental analysis
- 9. Osprey Acquisitions Operating profit segmental analysis
- **Osprey Acquisitions** Group cash flow 10.
- 11. **Osprey Acquisitions** Net debt
- **Osprey Acquisitions** Operating cash flow 12.
- **Osprey Acquisitions** 13. **Taxation**
- Anglian Water Group **Consolidated Capital Structure** 14.

Anglian Water - reconciliation of CTA Appendix 1 operating cash flow

| | 2019 £m | 2018 £m |
|---|------------|------------|
| Operating cash flow - statutory accounts basis | 366.2 | 360.7 |
| Impact of IFRS 15 ² | - | (25.4) |
| Tax paid | (40.3) | - |
| Commissions on debt facilities not drawn | (1.5) | (1.4) |
| Other ¹ | (2.4) | (1.2) |
| Net cash inflow from operating activities - CTA basis | 322.0 | 332.7 |

¹ Primarily relates to issue costs on new debt

²The September 2018 CTA figures have not been restated for the impact of IFRS 15.

Anglian Water - reconciliation of CTA net debt

| | 2019 £m | 2018 £m |
|--|------------|------------|
| Net debt - statutory accounting basis ¹ | 6,630.4 | 6,342.5 |
| Unpresented cheques and lodgements | 1.0 | 0.5 |
| Capitalised issue costs | 32.9 | 29.3 |
| IFRS 16 Leases | (31.8) | - |
| IFRS 9 adjustments | (229.1) | (185.7) |
| Net debt - CTA basis ¹ | 6,403.4 | 6,186.6 |

¹ The CTA net debt continues to be on old UK GAAP basis, while statutory net debt is on an IFRS basis, excluding derivatives

Anglian Water - reconciliation of underlying profit before tax

| | 2019 £m | 2018 £m |
|--|------------|------------|
| Profit before tax on an underlying basis | 54.7 | 61.9 |
| Finance costs - fair value (losses)/gains on financial derivatives | (171.3) | 56.3 |
| (Loss) / profit before tax as reported on a statutory basis | (116.6) | 118.2 |

Anglian Water - summary of new loans and repayments

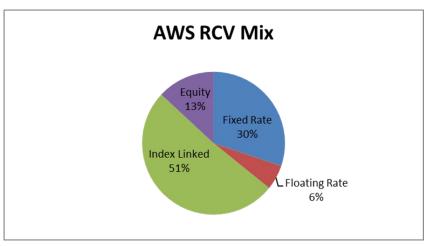
2019

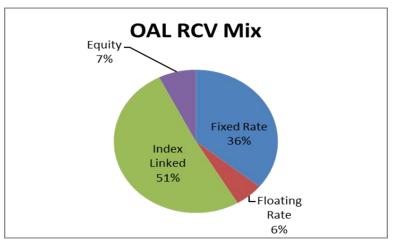
Appendix 4

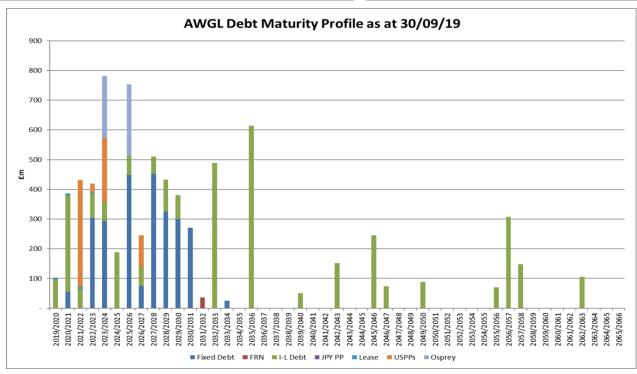
2018

| | 2019 | | 2018 |
|-------------------------------|---------|-------------------------------|--------|
| New debt raised | £m | New debt raised | £m |
| S61 A Fix 2.870 2029 GBP 65m | 65.0 | | |
| S62 A Fix 0.855 2039 JPY 7bn | 50.9 | | |
| | 115.9 | | |
| Non cash debt raised | | | |
| IFRS 16 lease agreements | 36.8 | | |
| Total debt raised | 152.7 | Total debt raised | |
| | 2019 | | 2018 |
| Debt repaid | £m | Debt repaid | £m |
| S31 A Fix 3.220 2019 JPY 5bn | (34.7) | £75m EIB Tranche 1 0.53% 2027 | (4.4) |
| LO1 A RPI 1.626 2019 GBP 50m | (67.9) | £75m EIB Tranche 2 0.79% 2027 | (4.4) |
| L02 A RPI 0.530 2027 GBP 75m | (4.5) | £150m EIB 0.000% 2028 | (8.5) |
| L02 A RPI 0.790 2027 GBP 75m | (4.5) | | |
| L03 A RPI 0.000 2028 GBP 150m | (8.9) | | |
| L04 A RPI 0.410 2029 GBP 65m | (3.8) | | |
| | (124.3) | | |
| Settlement of leases | (2.0) | | |
| Total debt repaid | (126.3) | Total debt repaid | (17.3) |

Anglian Water - debt maturity profile Appendix 5







Anglian Water - derivatives mark to market valuation

| | Notional £m | MTM £m ¹ |
|-----------------------------------|-------------|---------------------|
| Swap Type | | |
| Interest Rate Swap | 2,431.6 | (228.1) |
| Cross Currency Interest Rate Swap | 795.8 | 216.3 |
| RPI Swap | 565.9 | (713.4) |
| CPI Swap | 665.9 | (155.4) |
| | 4,459.2 | (880.6) |

| Energy Derivatives | Notional £m ² | MTM £m |
|-------------------------------|--------------------------|--------|
| LEBA ³ Power Swaps | 61.4 | 6.2 |

¹ Mark-to-Market valuations include accrued interest to valuation date.

² Notional value for Energy Derivatives represents locked in purchase price for power.

³ LEBA = London Energy Brokers Association.

Appendix 7

Osprey Acquisitions Ltd - income statement

| | 2019 | 2018 |
|--|---------|---------|
| | £m | £m |
| Revenue | 718.2 | 697.1 |
| Operating profit | 219.4 | 221.5 |
| | | |
| Interest | | |
| Interest | (108.2) | (102.7) |
| Indexation charge | (62.7) | (65.4) |
| · | | |
| Underlying profit before tax | 48.5 | 53.4 |
| Fair value (losses)/gains on financial derivatives | (171.3) | 56.3 |
| Ton Tana (Toose of Manne on The Tana of Tana o | (====) | 33.3 |
| (Loss)/profit before tax | (122.8) | 109.7 |

Osprey Acquisitions Ltd - revenue segmental analysis

| | | 2019 £m | 2018 £m |
|------------------------------|------|-------------------|------------|
| Anglian Water | 3.2% | 717.0 | 694.6 |
| Head Office and other | | 1.4 | 2.7 |
| less: intersegmental trading | | (0.2) | (0.2) |
| Total revenue | 3.0% | 718.2 | 697.1 |

Osprey Acquisitions Ltd - operating profit segmental analysis

| | 2019 | 2018 |
|-----------------------|-------|-------|
| | £m | £m |
| Anglian Water | 223.0 | 226.4 |
| Head Office and other | (3.6) | (4.9) |
| Operating profit | 219.4 | 221.5 |

Osprey Acquisitions Ltd - group cash flow 2019 2018 £m £m Operating cash flow 348.5 346.0 0.3 **Taxation** Capital expenditure (228.4)(249.1)Disposal of business net of cash disposed Transition to IFRS 16¹ (35.5)New IFRS 16 Finance leases ¹ (3.4)Net interest paid (136.1)(131.8)Principal settlement on derivatives 9.6 (11.7)Dividends paid (40.8)Indexation ² (46.7)(50.4)Other non-cash movements in net debt ³ (80.9)(38.4)(172.9)(175.9)Movement in net debt

¹ On 1 April 2019, IFRS 16 'Leases' came into effect. The principal consequences of this new standard are that a lease liability reflecting future lease payments and a 'right-of-use' asset are recognised on the balance sheet, and an interest expense on the lease liability and depreciation on the 'right-of-use' asset are recorded in the income statement.

² In addition to the above indexation on debt, there is a further £16.0m (2018: £15.0m) indexation on derivatives which is included for covenant purposes in calculating net debt.

³ Other non-cash movements in debt comprise IFRS 9 adjustments primarily in respect of fair value losses £86.6m (2018: £43.9m) offset by interest accruals £7.9m (2018: £7.8m).

Osprey Acquisitions Ltd - net debt

| | September 2019 | March 2019 |
|--|-------------------|---------------|
| | £m | £m |
| Anglian Water ¹ | (6,630.4) | (6,380.3) |
| Head office and other | 71.2 | 45.2 |
| | (6,559.2) | (6,335.1) |
| Osprey Acquisitions Limited | | |
| £210m 5.0% bond 2023 | (213.1) | (213.1) |
| £240m 4.0% bond 2026 | (238.9) | (238.9) |
| Net cash | 64.4 | 13.2 |
| Osprey Acquisitions Group ² | (6,946.8) | (6,773.9) |

¹ Net debt on an IFRS statutory basis - see appendix 2 for reconciliation to CTA basis

² Excludes loan from parent comapany (£728.8m*) and fair value debt adjustments arising on acquisition (£155.0m)

^{*} Total shareholder investment of £1,550m was put into Osprey Acquisitions Ltd from Osprey Holdco Ltd by a mixture of equity and subordinated debt. At 30 September 2019 and 31 March 2019 this quasi-equity subordinated loan stands at £728.8m

Osprey Acquisitions Ltd - operating cash flow

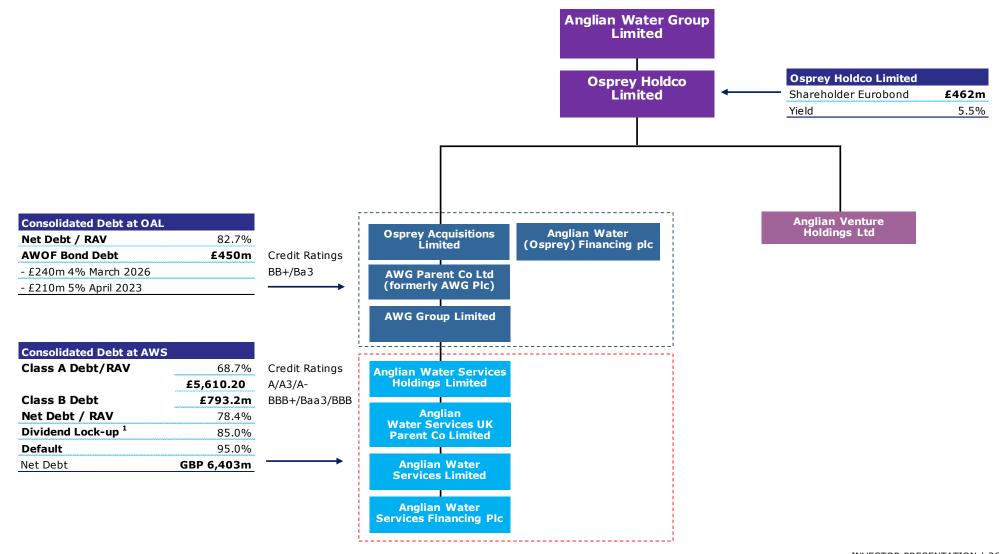
| | 2019 | 2018 |
|---------------------------|--------|--------|
| Anglian Water | 366.2 | 360.7 |
| Head Office and other | (17.7) | (14.7) |
| Total operating cash flow | 348.5 | 346.0 |

Osprey Acquisitions Ltd - taxation

| | 2019 £m | 2018 £m |
|---|--------------|------------|
| (Loss)/profit before tax | (122.8) | 109.7 |
| Tax at UK rate of 19% (2018: 19%) | (23.3) | 20.8 |
| Effects of recurring items: | | |
| Items not deductible for tax purposes | 2.5 | 4.0 |
| Effects of non-recurring items: | | |
| Items not taxable | - | - |
| Reduction in corporation tax rate | - | (1.1) |
| Effects of differences between rates of CT and DT | 2.2 | 0.9 |
| Other permanent differences | (0.3) | 7.2 |
| Adjustments in respect of prior periods | - | 1.8 |
| Tax (credit)/charge for the period | (18.9) | 33.6 |

Appendix 14

Anglian Water Group Financing Structure - consolidated capital structure



¹ Senior RAR Trigger Event is 90%, with Dividend lock up at 85%

Thank you for listening

